

RECOVERY: TROPICAL STORM IDA

Was your home damaged by flooding?

Call 311 if your home suffered from:

- Collapsed foundation
- Collapsed exterior wall or retaining wall
- Collapsed ceiling or sagging roof
- Buckling walls with large cracks
- Damage to supports (beams/post)
- Flooding in home above 18 inches

Call 311 to request an inspection.

DOB is conducting home safety inspections upon request, to provide help and guidance to New Yorkers dealing with flood damage. We are not issuing violations or penalties during these assessments.



Mold can be hazardous to your health.

- Wear masks, gloves, & other protective clothing when cleaning mold. Keep children & pets away from moldy areas.
- Use water & soap or detergent to clean mold on cellar walls or other hard surfaces. Throw away moldy ceiling tiles, carpet & other absorbent materials. If necessary, cut out moldy drywall sections and throw away.
- Dry surfaces thoroughly to avoid mold. Use dehumidifiers or open windows for ventilation.
- Fix leaks as soon as possible to avoid mold on ceilings and walls.



More resources available at: www.nyc.gov/lda
Get FEMA Disaster Assistance: www.disasterassistance.gov

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Damaged Electrical and Heating Equipment

- Electrical & heating equipment that was submerged in water may be permanently damaged.
- Repairs may be needed, requiring the services of a licensed master electrician or licensed master plumber. Only these highly trained professionals are allowed to perform electrical and plumbing work in NYC.
- Never perform electrical or plumbing work in your home yourself.

Call a professional.



Hiring Construction Professionals

- Extensive repair work at your home may require the services of an architect or engineer, as well as a registered construction contractor.
- These larger repair projects require DOB-issued work permits to ensure the work is done properly and safely.
- Electrical wiring repairs will require the services of a licensed electrician. Gas plumbing system repairs will require the services of a licensed plumber.
- Go to **NYC.gov/Buildings** to check the license status of these construction professionals.

DOB has waived all fees for permits and other services related to Ida storm damage repairs.



Keep in the know:

Follow **@NotifyNYC** on Twitter for the latest updates and weather alerts.



Give us a call:

Call **311** for more assistance.

For questions about construction and permits call DOB at **212.393.2550**.

